

# DISABILITY NETWORK DIRECTORY

## Financial Assistance

### **Adventist Community Services of Greater Washington**

501 Sligo Avenue  
Silver Spring, MD 20910  
301-585-6556 (V)  
E-mail: [rwylie@acsgw.org](mailto:rwylie@acsgw.org)  
[www.acsgw.org](http://www.acsgw.org)

**Hours:** Monday – Thursday, 10:00am – 4:00pm.  
Appointment needed for services. Crisis intervention services include case management, clothes closet, financial assistance (when funds are available), and food bank. Rental assistance in eviction and/or foreclosure cases, and prescription drug assistance.

### **Child Care Subsidy Programs - Montgomery County Crisis, Income and Victim Services**

7300 Calhoun Place, Suite 700  
Rockville, MD 20855  
240-777-1155 (V)

Provide vouchers to eligible families for the purchase of child care. Case managers determine eligibility, provide program information and counseling with regards to choosing quality child care and the pursuit of child support and provide information about other resources as necessary.

### **Crisis Center – Montgomery County Crisis, Income and Victim Services**

1301 Piccard Drive, 1<sup>st</sup> Floor  
Rockville, MD 20850  
240-777-4000 (24-Hour Immediate Crisis Line)  
240-777-4815 (24-Hour TTY)  
24-hour telephone or walk-in crisis counseling.  
Provides assessment and financial assistance to preserve existing housing and to increase self-sufficiency, and determines eligibility for state and federally-funded financial assistance programs.

### **Income Supports – Montgomery County Crisis, Income and Victim Services**

**Germantown:** 240-777-3420 (V)  
**Rockville:** 240-777-4600 (V)  
**Silver Spring:** 240-777-3100 (V)

Provide benefits to eligible residents in the form of Temporary Cash Assistance (TCA), Food Stamps, Medical Assistance and Transitional Emergency Medical and Housing Assistance (TEMHA).

### **Independence Now, Inc. - Benefits InfoSource**

301-277-2839 (V)  
E-mail: [info@innow.org](mailto:info@innow.org)  
[www.innow.org](http://www.innow.org)

Provide a free outreach program for recipients of Social Security Disability Insurance (SSDI), and Supplemental Security Insurance (SSI). Explain how other financial support services will be affected when a recipient returns to work, as well as providing benefits planning and information and referral. Also provide training on the "Ticket To Work" and other Social Security Work Incentives.

### **Maryland Energy Assistance Program (MEAP) / Electric Universal Service Program (EUSP)**

#### **Office of Home Energy Programs**

1301 Piccard Drive, 4<sup>th</sup> Floor  
Rockville, MD 20850  
240-777-4450 (V)

[www.montgomerycountymd.gov/content/hhs/SpecialNeedsHousing/SNHIndex.asp](http://www.montgomerycountymd.gov/content/hhs/SpecialNeedsHousing/SNHIndex.asp)

MEAP provides financial assistance for eligible low-income households to pay home heating costs. Eligibility is determined by income, household size and fuel type. The grant is a one time only payment per heating season and is intended to cover part of your heating costs. EUSP helps eligible families to obtain safe, reliable, and affordable electric services and assist with past due electric bills.

### **Montgomery County Community Action Agency**

Mid-County Regional Services Center  
2424 Reddie Drive, Suite 238  
Wheaton, MD 20902  
240-777-1697 (V)  
Assistance with income tax preparation.

### **Neighborhood Opportunity Network**

640 E. Diamond Avenue, Suite C  
Gaithersburg, MD 20877  
301-840-4080 (V)  
<http://neighborscampaign.wordpress.com>

**Hours:** Monday – Friday, 9:00am – 12:00pm (noon).  
Free assistance with applications and referrals to emergency services, including utilities, rent, food, health care, legal matter, foreclosure prevention, financial literacy, employment, and other resources. Bilingual staff is available.

*Montgomery County Government does not endorse or assume responsibility for any product, method, service or treatment listed in this resource directory that is not a County program.*

Alternative formats of this document are available upon request.

240-777-1246 (V) • MD Relay 711 • [Carly.Clem@montgomerycountymd.gov](mailto:Carly.Clem@montgomerycountymd.gov)

**Pepco (Washington Metro area)**

701 Ninth Street, NW  
Washington DC 20068  
202-833-7500 (V)  
202-872-2369 (TTY)

**Customer Service Center**

201 West Gude Drive  
Rockville, MD 20850  
Hours: 10:00am – 2:00pm  
[www.pepco.com](http://www.pepco.com)

Customer service representatives will work with you if you are experiencing difficulty in paying your Pepco bill.

**Prevention and Crisis Intervention – Montgomery County, Crisis, Income and Victim Services**

**Germantown:** 240-777-4448 (V)

**Rockville:** 240-777-4550 (V)

**Silver Spring:** 240-777-3075 (V)

Provide emergency financial assistance and/or shelter to families and adults who are homeless, at risk of loss of housing, victims of individual or community disasters, or persons stranded away from home. Assistance is also available for burial expenses to those who qualify.

**SafeLink Wireless**

1-800-977-3768 (Toll Free)  
[www.safelinkwireless.com](http://www.safelinkwireless.com)

Program enables qualifying customers to receive a free SafeLink wireless cell phone and free cellular service. Eligibility requirements. Must already participate in one of the following assistance programs: Electric Universal Service Program; Food Stamps; Maryland Energy Assistance Program; Medical Assistance; Public Assistance to Adults; Supplemental Security Income (SSI); Temporary Cash Assistance; and Temporary Disability Assistance Program.

**Social Security Administration**

Apply for Disability, Medicare and Supplemental Security Income (SSI) online or at the following locations:

1-800-772-1213 (Toll Free)  
1-800-325-0778 (TTY)

[www.ssa.gov](http://www.ssa.gov)

**Rockville Office**

315 N. Washington Street  
Rockville, MD 20850

**Hours:** Monday – Friday, 9:00am to 4:00pm

**Silver Spring Office**

10230 New Hampshire Avenue, Suite 304  
Silver Spring, MD 20903

**Hours:** Monday – Friday, 9:00am to 4:00pm

**Office of Public Inquiries**

Windsor Park Building  
6401 Security Boulevard  
Baltimore, MD 21235

**Universal Service Administrative Company**

1-888-641-8722 (Toll Free)

E-mail: [lifelinesupport@universalservice.org](mailto:lifelinesupport@universalservice.org)

[www.lifelivesupport.org/li/low-income/lifelinesupport](http://www.lifelivesupport.org/li/low-income/lifelinesupport)

Telephone assistance programs for low income households. Lifeline, Link Up, and Toll Limitation Service (TLS) helps keep Americans connected by making basic, local telephone service more affordable. Use website to determine if you're eligible to receive Lifeline, Link Up, and TLS support.

**Washington Area Fuel Fund****Montgomery County Salvation Army**

20021 Aircraft Drive  
Germantown, MD 20874  
301-515-5354 (V)

[www.washingtonareafuelfund.org](http://www.washingtonareafuelfund.org)

Emergency assistance for persons whose utility services will be cut off. Assistance available January 1<sup>st</sup> to May 31<sup>st</sup>. Administered by the Salvation Army and Washington Gas.

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| <b>Financial Counseling</b> |
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**American Association of Retired People (AARP) Tax-Aide**

[www.aarp.org/money/taxes/aarp\\_taxaide/](http://www.aarp.org/money/taxes/aarp_taxaide/)

For low- to moderate-income individuals. From February 1st through April 15th each year, the AARP Tax-Aide program offers free one-on-one counseling, as well as assistance on the telephone and internet to help individuals prepare basic tax forms, including the 1040, 1040A, 1040EZ and other standard schedules. 25 sites are available throughout the County. Online tax assistance available year-round.

**Consumer Credit Counseling Services**

15847 Crabbs Branch Way  
Rockville, MD 20855

1-866-889-9347 (Toll Free)

Non-profit, full service credit counseling agency and debt management service. Help you assess and prioritize your debts, establish a pay-off plan, and develop financial goals.

**Heymann, Suissa & Stone, PC**

One Church Street, #600  
Rockville, MD 20850  
240-499-3600 (V)

1-800-430-1044 (Toll Free)

E-mail: [mycpa@hsscpa.com](mailto:mycpa@hsscpa.com)

[www.hsscpa.com](http://www.hsscpa.com)

Certified public accountants. Tax planning and preparation, consulting services, and litigation support.

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**Maryland Home Owners Preserving Equity (HOPE)**

1-877-462-7555 (Toll Free)

[www.mdhope.org](http://www.mdhope.org)

Obtain assistance if you are having trouble making mortgage payments. Assist homeowners and renters facing foreclosure.

**Planned Lifetime Assistance Network (PLAN) of****Maryland - DC, Inc.**

604 South Frederick Avenue, Suite 411

Gaithersburg, MD 20877

301-740-8444 (V)

E-mail: [admin@planofmd-dc.org](mailto:admin@planofmd-dc.org)

[www.planofmd-dc.org](http://www.planofmd-dc.org)

Services include counseling, assistance applying for public benefits (Medicaid, social security), budgeting/bill payment/escrow account management, assistance applying for housing and vocational rehabilitation programs, coordinating medical care, and socialization groups and activities.

**Representative Payee Program**

1-800-772-1213 (Toll Free)

1-800-325-0778 (TTY)

[www.ssa.gov/payee](http://www.ssa.gov/payee)

Provide financial management for the Social Security and SSI payments of beneficiaries who are incapable of managing their Social Security or SSI payments.

**Maryland Technology Assistive Program (MDTAP)**

Michael Bullis, Executive Director

2301 Argonne Drive, Rm. T-17

Baltimore, MD 21218

1-800-832-4827 (Toll Free)

1-866-881-7488 (TTY)

E-mail: [mbullis@mdtap.org](mailto:mbullis@mdtap.org)

[www.mdtap.org](http://www.mdtap.org)

Assistive Technology Loan Program helps Maryland residents with disabilities and their families qualify for low-interest loans to buy equipment that will help them live, work, and learn more independently. Contact the program to get an application.

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| <b>Loans/Grants for Accessibility</b> |
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**Business Information Center –****Rockville Memorial Library**

21 Maryland Avenue

Rockville, MD 20850

240-777-0001 (V)

240-777-0902 (TTY)

Information on small business loans.

**Montgomery County Dept. of Economic Development**

111 Rockville Pike, Suite 800

Rockville, MD 20850

240-777-2000 (V)

240-777-2046 (TTY)

E-mail: [ded.info@montgomerycountymd.gov](mailto:ded.info@montgomerycountymd.gov)

[www.smartmontgomery.com](http://www.smartmontgomery.com)

Low interest loans or grants for financing expansion projects that create jobs. Administer the Small Business Revolving Loan Program and Economic Development Fund/Grant Loan Program.

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